



Wholesale Customer Information

658 Route 739, Ste 8
Lords Valley, PA 18428
service@pikeglobalfoods.com
(888)332-1672

Legal Name:	<hr/>		
Trade Name:	<hr/>		
Billing Address:	<hr/>		
Delivery Address:	<hr/>		
Contact Name:	<hr/>	Position:	<hr/>
Contact Phone:	<hr/>	Email Address:	<hr/>
Website:	<hr/>	Type of Business:	<hr/>
Years in Business:	<hr/>	Years at Location:	<hr/>
Forklift or Loading Dock?	<hr/>		
Freight Delivery Hours:	<hr/>		
Freight Delivery Instructions:	<hr/>		
Principal(s) Names, Title, Contact Phone			
1. <hr/>			
2. <hr/>			
3. <hr/>			

TERMS & CONDITIONS

Parties hereby agree that all purchases made are subject to the following terms and conditions:

1. Ground parcel within the Continental US , express parcel to Alaska and Hawaii, and freight, travel times are estimates only. Pike Global Foods does not take responsibility for any losses incurred when actual delivery occurs after the estimated delivery date.
2. Express parcel options are available at checkout. Within the Continental US Pike Global Foods responsibility for late delivery is limited to the difference between the cost of express shipping and ground shipping. Pike Global Foods does not accept responsibility for late delivery to Alaska and Hawaii.
3. Freight orders with an incorrect service (Commercial vs Residential and/or liftgate vs no liftgate) chosen at checkout may be delayed and/or not processed. Additional charges may be required by either Pike Global Foods and/or the freight carrier. If an appointment delivery is required we will have to help you with your order over the phone or email.

4. Most parcel orders ship the same day when received by 2:00 pm Eastern Time. Most freight orders ship by the next day when received by 2:00 pm Eastern Time. Dispatch time frames exclude weekends, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve, Christmas Day, New Years Eve, New Years Day and severe weather events. In the case of severe weather or other events beyond our control your order will be shipped as soon as operationally possible.
5. Total charges for orders placed online include product cost plus shipping as selected at checkout. Free shipping is not available. Payments are due at the time of order, for both standard and special orders, unless other arrangements are already in place.
6. Errors and/or damages should be reported within 48 hours of receipt. Pike Global Foods will accept responsibility for those errors and/or damages caused by us and/or our arranged transportation. Freight damages must be noted on the delivery receipt. Returns are at customer expense and must be received at our warehouse within a fourteen days of receipt.
7. Pike Global Foods has limited ability to assist customers in rectifying damages, delays and/or other undesired service outcomes when transportation is arranged by the customer. Losses incurred due to late delivery, damaged product and/or otherwise, are not the responsibility of Pike Global Foods. In the event product is delivered to a freight forwarder, our liability and responsibility ends at the point.
8. During the summer chocolate ships Monday through Wednesday in insulated cartons with gel packs. Minimums may apply. Shipping rates will include the additional weight, and a portion of the cost, of coolers and gel packs. Temperature sensitive freight quantity purchases must be made via email or phone with transportation arranged by the customer with a refrigerated carrier.
9. Superseding updates, changes and/or additions to the above terms and conditions are available in the 'Terms of Sale' section when you login to your account.

Signed in respect to the terms & conditions above.

Company

Principal or Authorized Agent/Guarantor

Signature of Principal or Agent/Guarantor

Date

Please email the completed form to service@pikeglobalfoods.com